

Results of PTC Staff Focus Groups

Frequency - Barriers/Challenges	Knowledge	Action Strategies	Changes	Effective Support “What Works”
90-100% 1. Lack of time management.	1. Have calendar. Don't procrastinate. Prioritize.	1. Budget time. Get ahead. Set goals.	1. Mandatory college seminar (first semester). Provide planners. Advising resources.	1. College Seminar. Advising. Career Pathways, Trio.
90% 1. Student lack of information (lack of staff issues/resources)	1. How to read and ask Know website Know what to ask Know responsibilities	1.	1. Create publication Mandatory orientation including tour Utilize student email Include computer literacy in College Seminar Create info CD/DVD Mandatory advising	1. Website
70-90% 1. Academically under prepared (reading writing skills technology)	1. Accept where they are It takes hard work Resources/tutors Change behaviors Technological expectations for college People want to help It will take longer to reach goal	1.	1. Supplemental instruction in Dev. Ed. courses mandatory Mandatory Computer Concepts Mandatory Reading Course Partner with high schools Hire more tutors/ peer tutors Integrated tutors Mandatory advising Add prerequisites to T&I-others	1. College Seminar Career Pathways, Trio Curriculum re-design Willing to change
60-90% 1. Cultural pressures (family, friends peers)	1. It can and has been done Change or end relationships How to set boundaries Value of education Awareness of cultural	1.	1. Show support for students campus wide Faculty and staff training Provide role models Student publication/success stories	1. Learning assistance center Cultural Diversity Committee Cultural Shock? Cultural based events

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	pressures			
75% 1. Lack of good role models	1. What a good role model is How to find a role model Look internally	1.	1. Mentoring program Show good role models Social interaction opportunities Change faculty/staff demographics	1. Career Pathways, Trio Faculty and staff Single parent support Single parent scholarships
60-75% 1. Lack of social skills	1. Etiquette Speaking skills Common courtesy Social boundaries Student teacher prodigal Respect authority	1.	1. Mandatory orientation Mandatory College Seminar Social interaction activities	1. Social activities SGA Student Ambassadors
60% 1. Lack of confidence (esteem) 2. Lack of achievable goals	1. Don't be afraid to ask Your not stupid Wont be new forever We care, you are important 2. How to set realistic goals Set objectives/steps	1. 2.	1. Student pride events Success stories/promotion Student achievement awards Encourage faculty/student interaction Family events Extra curricular activities 2. Mandatory College Seminar and advising Include goal setting in courses Career planning	1. 2. SOAR College Seminar Career Pathways
50% 1. Lack of childcare	1. Daycares in area Application procedures Resource options Backup plan Network	1.	1. Open PTC childcare at night/expand hours Lower cost Expand eligibility options Create publication	1. Career Pathways Single parent support Childcare center

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40-50% 1. Family issues (illness, death)	1. Communication with instructors Contingency plan Share the load Accept trade-offs Knowledge of instructor policies	1.	1. Counseling center Component in orientation Require College Seminar first semester	1. College provides email Career Pathways
25-50% 1. Lack of reliable transportation	1. Know bus schedules Network – carpool Know your ride Back-up plan	1.	1. Make bus schedules available Create bulletin board CAT presentation Create student publication	1. Career Pathways Reduced fair bus passes Single parent support program
20-30% 1. Lack of maturity	1. Know more is expected Personal responsibility is expected Show respect and courtesy Its not just about you	1.	1. Mandatory orientation Mandatory College Seminar Social interaction activities	1. College Seminar Required syllabi Business dept. etiquette dinner Career Pathways
20-25% 1. Lack of intent (here for the money)	1. you’ll pay it back Value of education It’s unacceptable Financial ramifications	1.	1. Enforce academic progress Mandatory financial aid counseling Hire more FA staff Campus publication Mandatory orientation	1. Enforced student academic progress and FA policies.